

CONNECTICUT
HEALTHCARE
INNOVATION PLAN



CT SIM Update: Achievements, Risks and Dependencies

Healthcare Innovation Steering
Committee

June 11, 2015

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Our Journey from Current to Future: Components

CT SIM Component Areas of Activity

Transform Healthcare Delivery System

Transform the healthcare delivery system to make it more coordinated, integrate clinical and community services, and distribute services locally in an accessible way.

Build Population Health Capabilities

Build population health capabilities that reorient the healthcare toward a focus on the wellness of the whole person and of the community

Reform Payment & Insurance Design

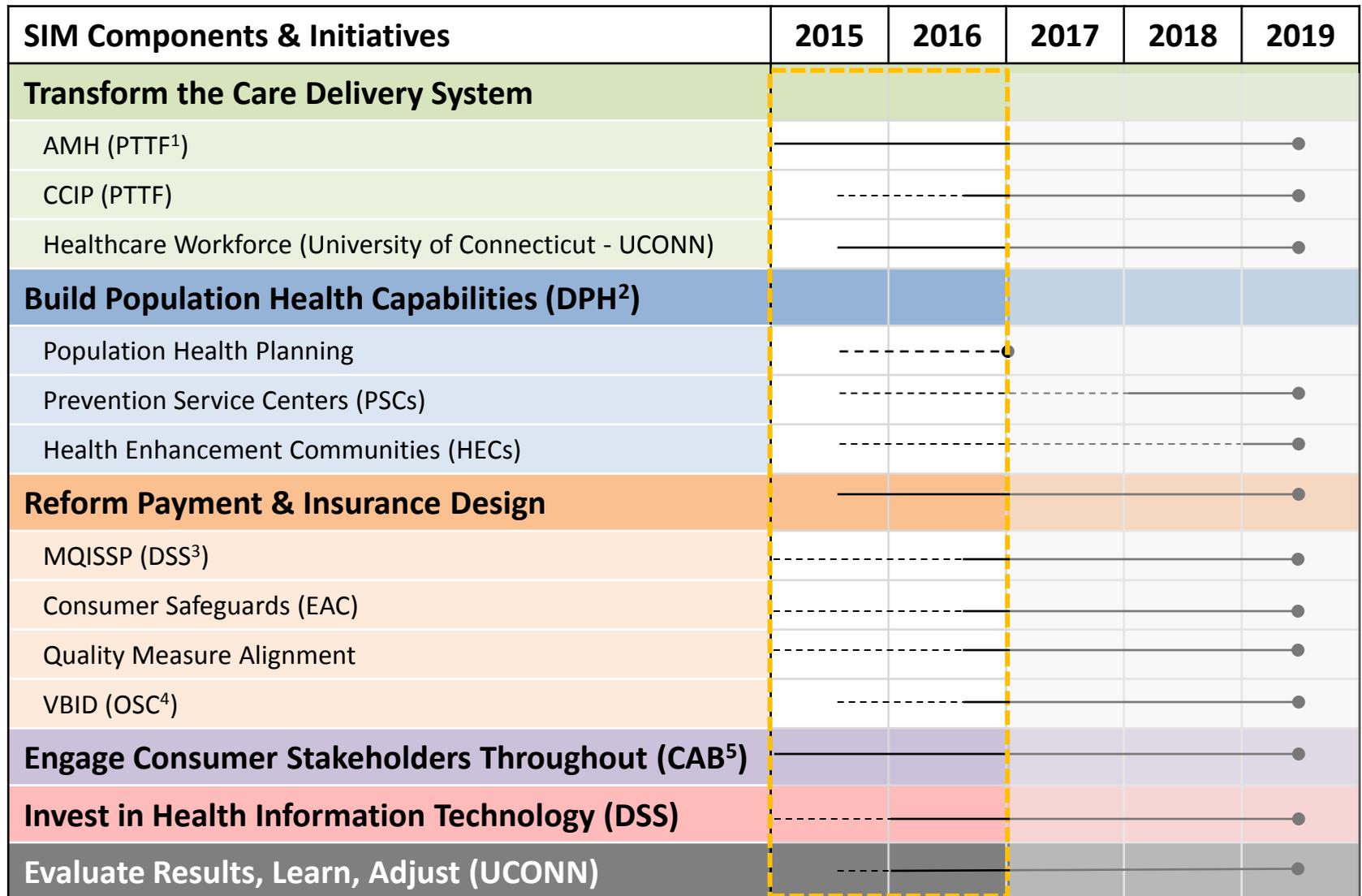
Reform payment & insurance design to incent value over volume, engage consumers, and drive investment in community wellness.

Engage Connecticut's consumers throughout

Invest in enabling health IT infrastructure

Evaluate the results, learn, and adjust

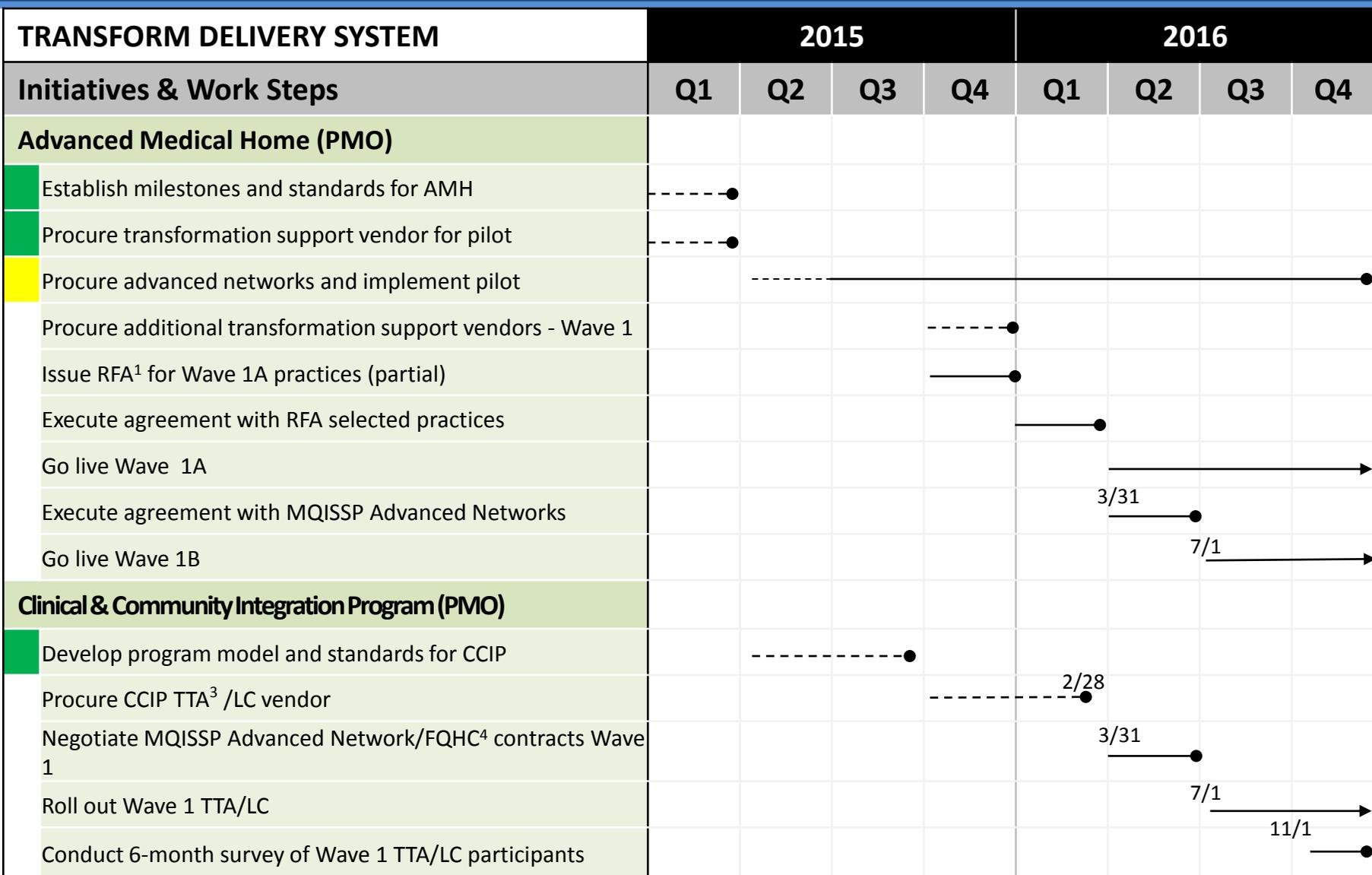
SIM Components & Timeline: High-Level View



KEY: - - - - - Planning
 ————— Implementation

¹ Practice Transformation Taskforce ² Department of Public Health ³ Department of Social Services
⁴ Office of the State Comptroller ⁵ Consumer Advisory Board

SIM Components & Timeline: AMH & CCIP



SIM Components & Timeline: Workforce Development

TRANSFORM DELIVERY SYSTEM	2015				2016			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Workforce Development (UConn Health)								
Engage CHW ¹ Consultant to develop plan as well as representation from CT Community Health Worker Assoc.			7/31/15					
Develop inventory of existing and potential CHW workforce agencies.				8/31/15				
Coordinate and attend meetings of CHW training organizations and employers				12/31/15				
Develop inventory of existing and potential CHW employer agencies				9/30/15				
Develop CT CHW Educational Advisory Board to provide guidance			7/31/15					
Engage Evaluation & IT consultants				9/30/15				
Hire Education & Development Specialist as Program Manager			7/31/15					
Develop and implement community resource survey tool				8/31/15				
Develop marketing materials for stakeholders								On-Going
Develop curricular materials to support CHW workforce dvpt								On-Going
Collect and distribute CHW resources based on geographic availability as well as CHW utilization								On-Going
Identify, develop and implement community-based CHW placements and protocols for Apprenticeships through DOL ²								On-Going

¹ Community Health Worker ² Department of Labor
Source: UCONN-PMO MOA

SIM Components & Timeline: Population Health

BUILD POPULATION HEALTH CAPABILITIES	2015				2016			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Population Health Planning (DPH)								
Hire core team staff & contract with consultants		6/30						
Establish Population Health Council		7/30						
Produce SIM customized state health assessment			10/31					
Identify public health priorities				12/28				
Conduct trend analysis, set improvement targets				12/28				
Identify interventions; link w/other initiatives				1/25				
Prevention Service Centers (DPH)								
Identify entities capable of providing services								
Identify funding sources & federal authority								
Identify local needs & capacity to implement PSCs								
Health Enhancement Communities (DPH)								
Establish core HEC planning team and principles								
Develop HEC MOA for DPH, DSS, PMO								
Develop coordinated service model								
Identify candidate HEC communities								

SIM Components & Timeline: MQISSIP & Consumer Safeguards

REFORM PAYMENT & INSURANCE DESIGN	2015				2016			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Initiatives & Work Steps								
Medicaid QISSP (DSS)								
Determine model requirements, quality measures, complete draft RFP ¹ /RFA				●				
Develop shared savings payment arrangement			●					
Develop care coordination PMPM ² (FQHCs)			●					
Obtain federal authority to implement MQISSP					●			
Finalize RFP and procure MQISSP wave 1 participants					●			
Negotiate contract with MQISSP wave 1 participants						●		
Implement MQISSP Wave 1 ³								→
Consumer Safeguards (PMO)								
Evaluate risks of and potential safeguards against under-service and patient selection		●						
Exchange ideas with MAPOC CMC, complete report on safeguards			●					
Establish priorities and work plan for Phase II				●				

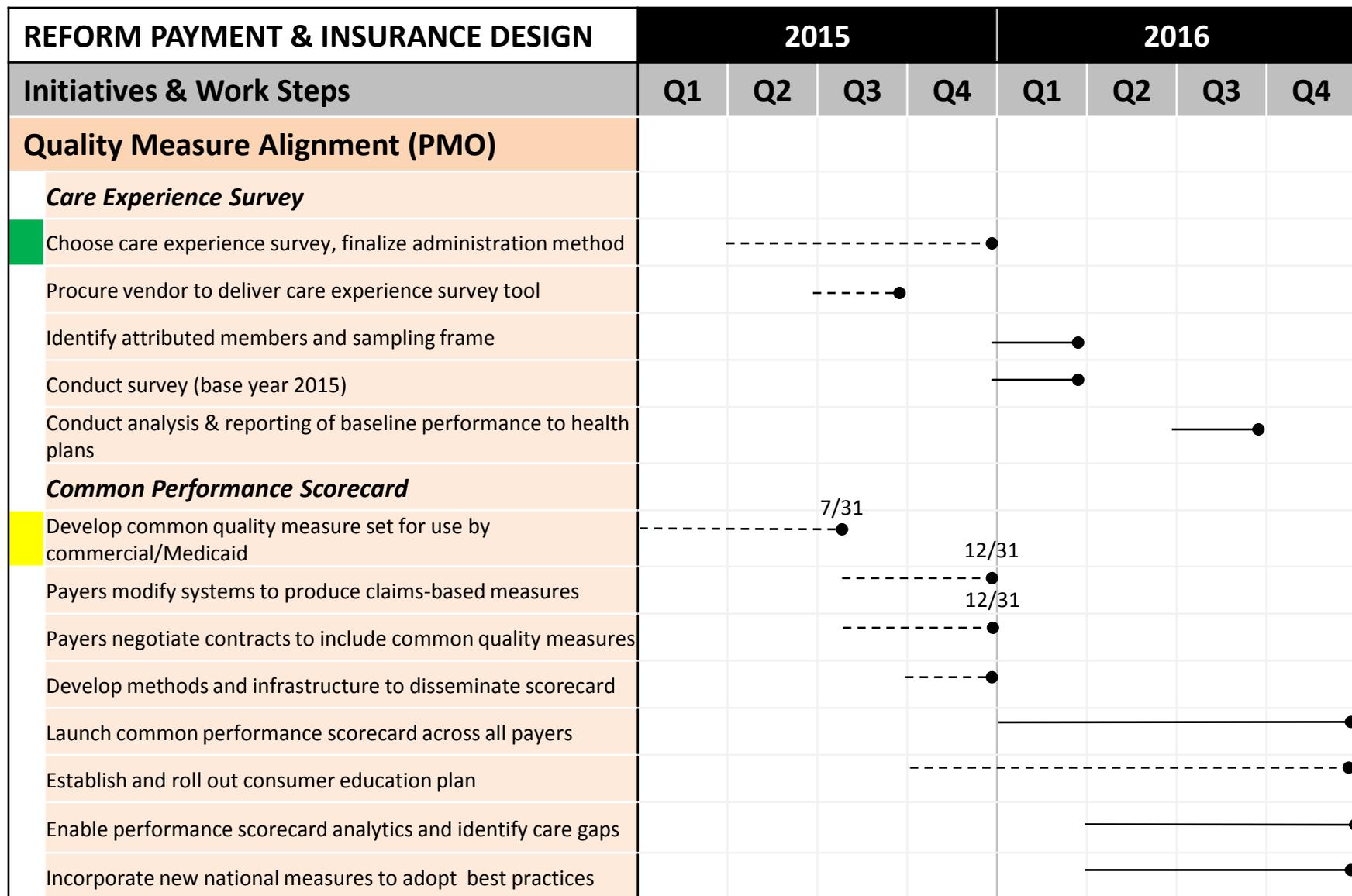
¹ Request for Proposals

² Per member per month

³ This timeline is based on a proposed 6 month extension for implementation of MQISSP Wave 1 that has not yet been approved by Center for Medicare & Medicaid Innovation (CMMI)

Source: DSS-PMO MOA, PMO, Chartis

SIM Components & Timeline: Quality Measure Alignment



SIM Components & Timeline: VBID

REFORM PAYMENT & INSURANCE DESIGN	2015				2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
VBID (OSC)								
Procure VBID consultant			9/1					
Contract work begins								
Define proposed consortium composition		6/17						
Develop VBID options								
Recommend VBID design								
Launch VBID Product(s)								→

SIM Components & Timeline: Consumer Engagement

ENGAGE CONSUMER STAKEHOLDERS (CAB)	2015				2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Coordinate consumer activity across all SIM Governance workgroups		●—————→						
Define high level plans & goals for consumer engagement		---●						
Procure consumer engagement coordinator			---●					
Establish consumer portal on SIM website			————●					
Establish communication plan and infrastructure for CAB/PMO consumer engagement			————●					
Define detailed consumer engagement plan			---●					
Conduct CAB quarterly public meetings and monthly workgroup meetings			————→					
Conduct outreach and education			————→					
Begin/ongoing targeted communications and quarterly virtual LC			————→					
Conduct issue driven focus groups and listening tours					————●			

SIM Components & Timeline: HIT

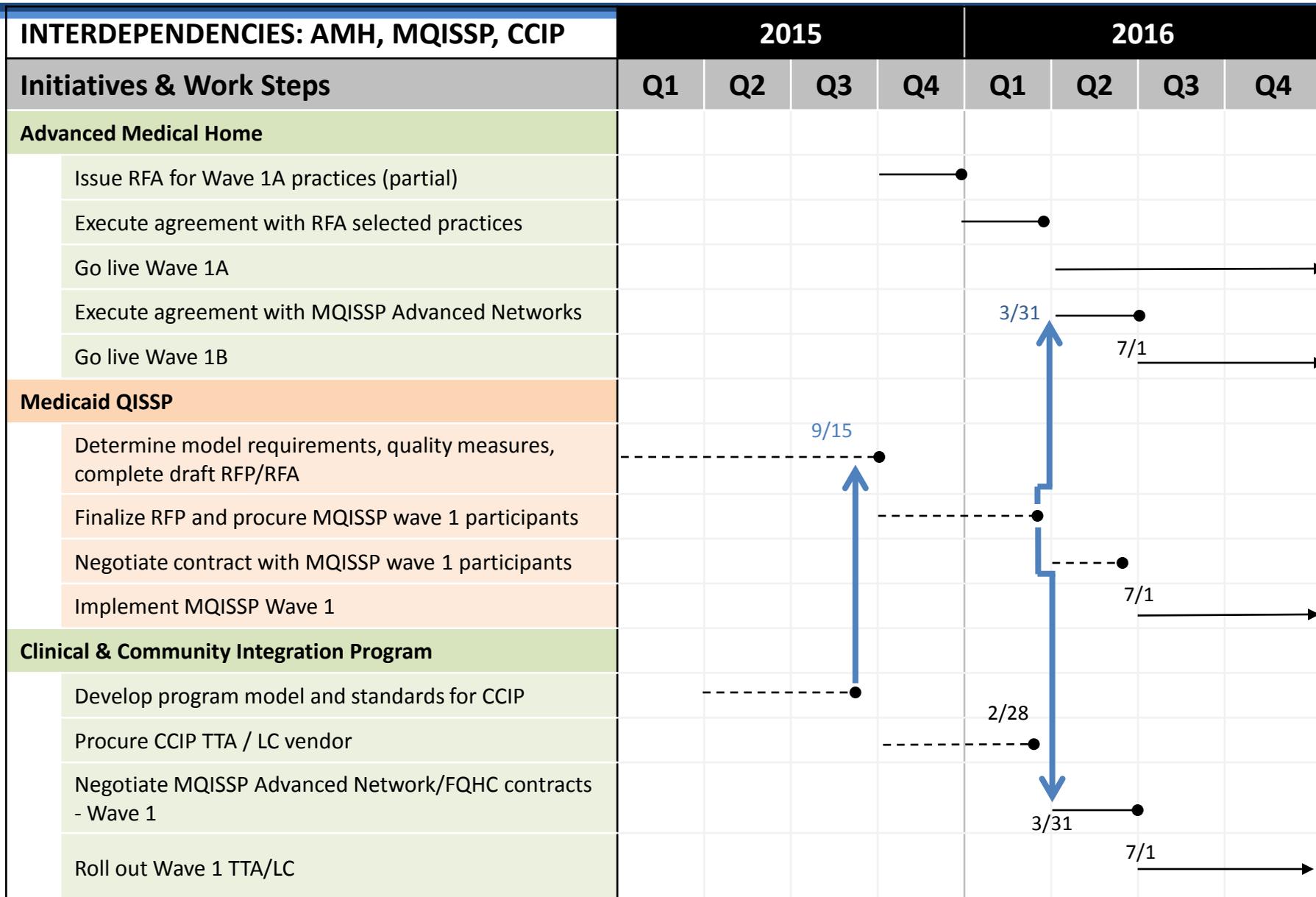
Under Review

SIM Components & Timeline: Evaluation

EVALUATE, LEARN, ADJUST	2015				2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Establish and commence Rapid Response Team		6/30						
✓ Develop core dashboard measures		4/30						
✓ Develop data acquisition and storage protocols		5/15						
Establish baselines, populate cost, quality and outcomes dashboard			10/1					
Receive data for dashboard from DPH		6/30						
Receive data for dashboard from DSS								
Receive data for dashboard from payers								
Receive data for dashboard from APCD								
Compile or collect care experience survey data to establish statewide baseline, produce year 1 report								
Update dashboard with newly available data								
RFP for data collection vendor for physician survey								10/31
Develop scope for physician survey								10/31

Source: PM Tool

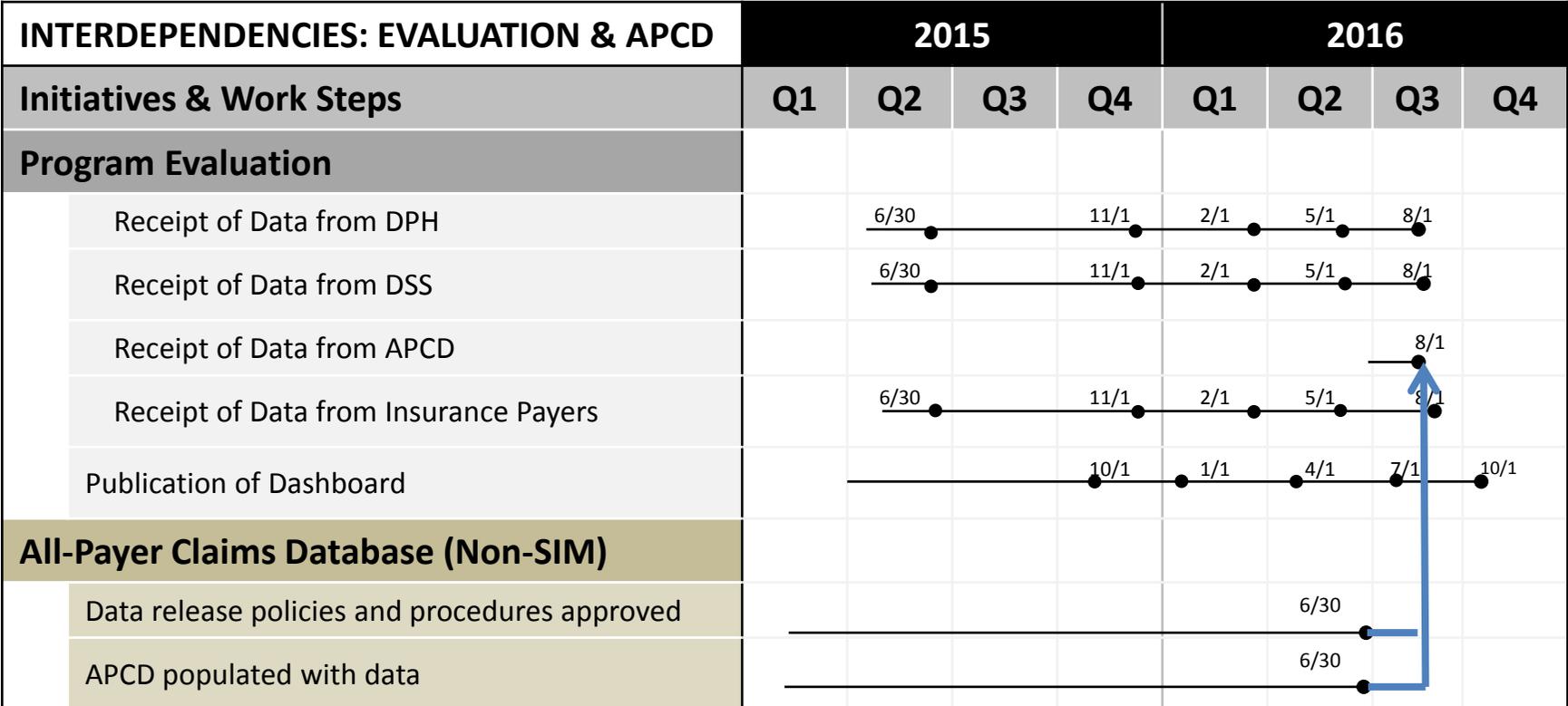
SIM Key Interdependencies: AMH, MQISSP, CCIP



SIM Key Interdependencies: Quality Measure Alignment & HIT

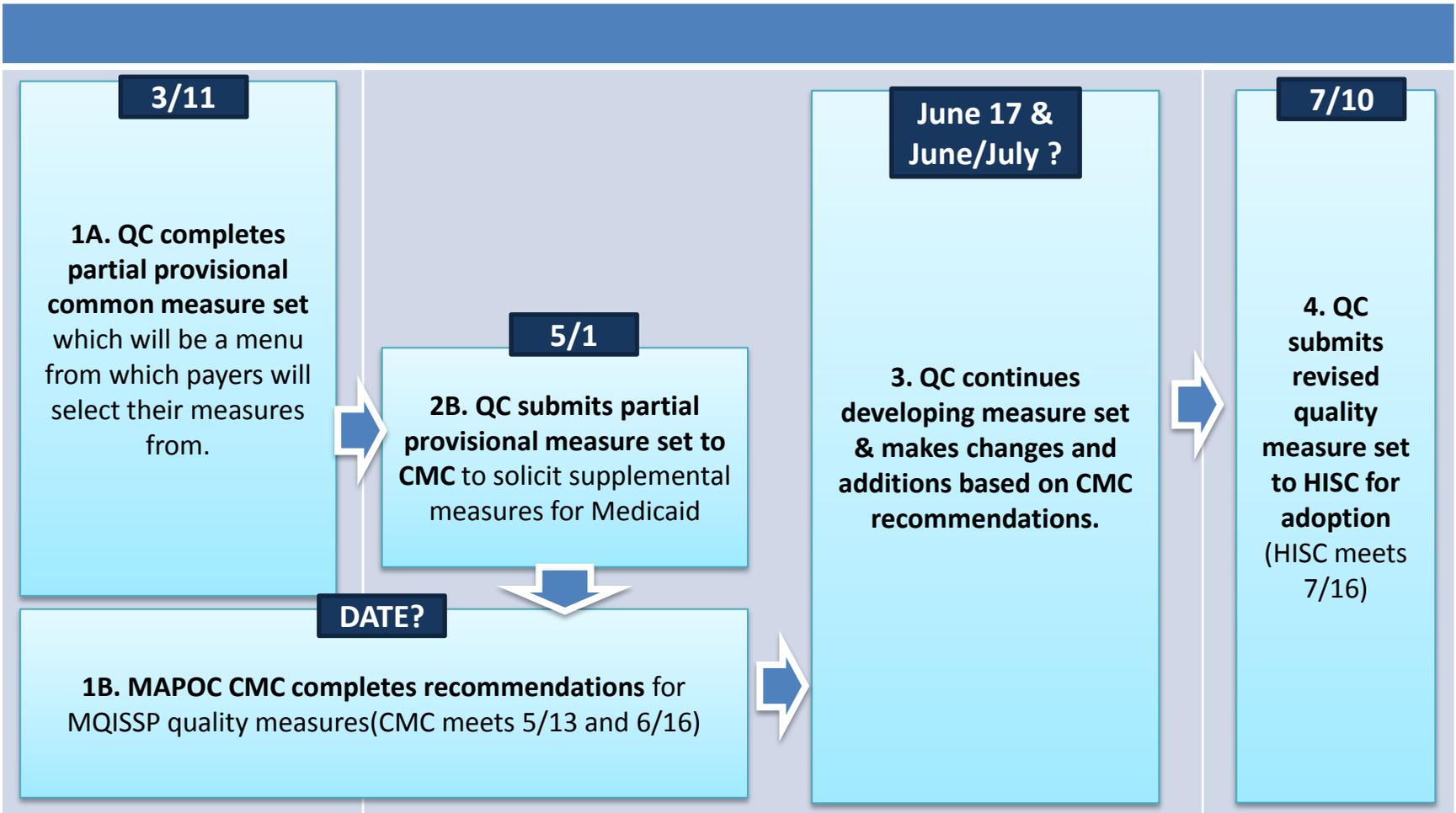
Under Review

SIM Key Interdependencies: Evaluation & APCD



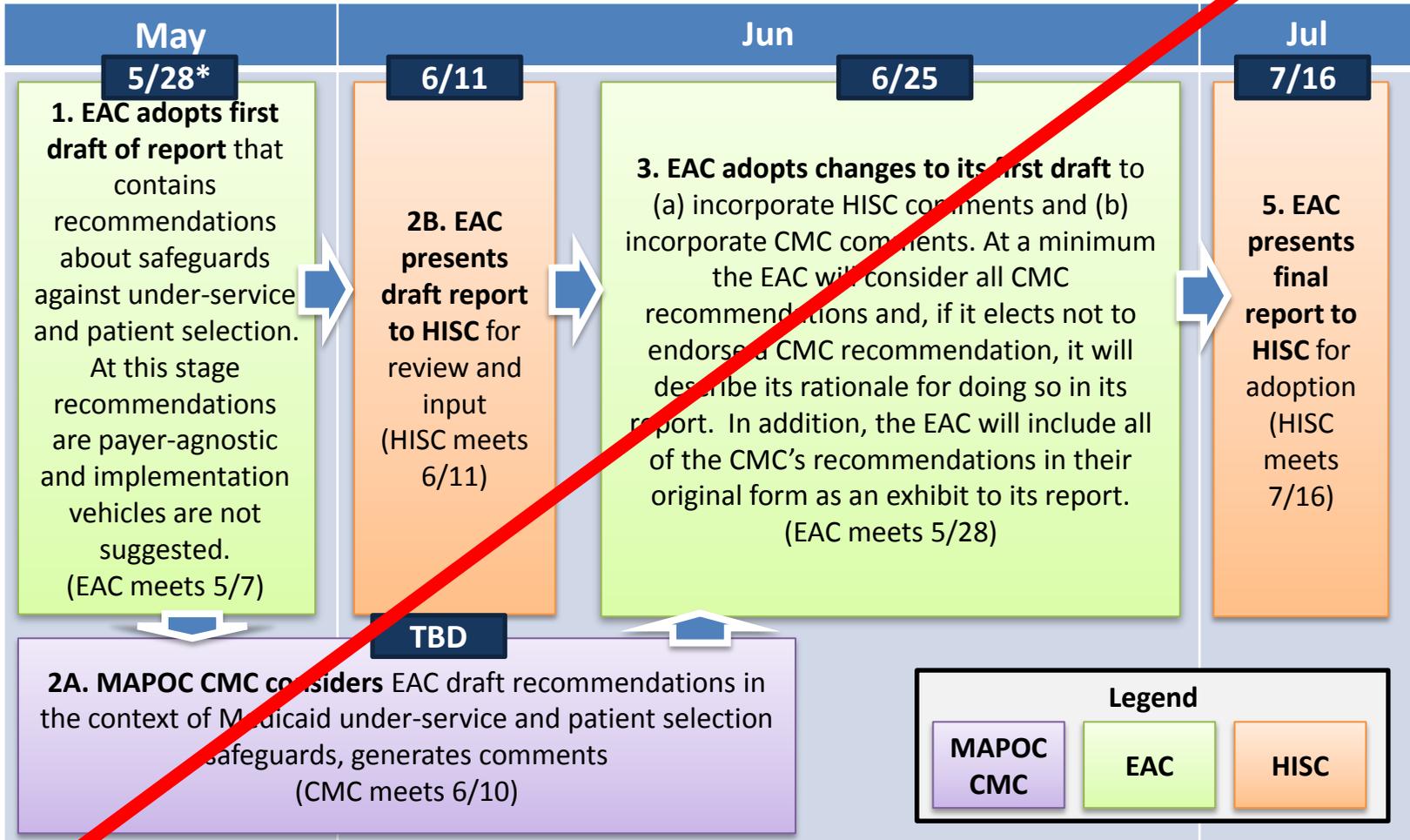
Quality Council (QC) Completion of Quality Measure Set– Interaction with HISC & MAPOC

Proposed Steps and Timeline for Quality Council and MAPOC CMC to Conduct SIM-MQISSP Planning Alignment
(in Accordance with DSS-SIM Joint Protocol Adopted 2/24/15) – **DRAFT FOR DISCUSSION**



EAC Completion of Phase I Report – Interaction with HISC & MAPOC

Proposed Steps and Timeline for EAC and MAPOC CMC to Conduct SIM-MQISSP Planning Alignment
 (in Accordance with DSS-SIM Joint Protocol Adopted 2/24/15) – **5/7/15 DRAFT FOR DISCUSSION**



* The EAC may finalize its draft report and be prepared to circulate it to MAPOC CMC and HISC prior to meeting 5/28, which is intended to be a “no later than” date for finalizing the report.

Key Risks and Dependencies

SIM Initiative	Key Risks and Dependencies
AMH	<ul style="list-style-type: none"> Recruitment challenges
CCIP	<ul style="list-style-type: none"> Managing pace and complexity
CHW Initiative	
Health Information Technology	<ul style="list-style-type: none"> Finalizing quality measure set
MQISSP	<ul style="list-style-type: none"> ?
Quality Council	<ul style="list-style-type: none"> Timely receipt of Anthem and DSS base rate information and NCQA data is critical for Level 3 review in late June
Evaluation	<ul style="list-style-type: none"> Delay in approval of release of funds Final changes to patient experience survey pending decisions by CMS