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**From:** catrona nicholas [REDACTED]  
**Sent:** Tuesday, November 05, 2013 6:25 PM  
**To:** SIM, OHA  
**Subject:** DRAFT

TO WHOM IT CONCERNS,

1. THE TERM "METRICS" HAS TOO MANY MEANINGS, as listed in the glossary. IF YOU EXPECT CONSUMERS TO UNDERSTAND THIS DRAFT AND ITS CONTENTS, THEN THE WAY YOU COMMUNICATE NEEDS TO BE AS SIMPLE AS POSSIBLE. This is a technical term for data gurus.

ANOTHER WORD IS "BENCH MARKING"

2. WHY DISEASE REGISTRY?

I THINK THIS IS A BAD IDEA.

3. WE CAN NEVER ELIMINATE DISPARITIES IN THIS AMERICA. THE WILL IS NOT THERE. and SOME POLICY MAKERS ARE MEAN. SAY SOMETHING LIKE : WORKING towards narrowing the gap in 5 years. Wasn't it a goal for Healthy People 2010??

Finally, the pictures/ tables are very ATTRACTIVE AND INFORMATIONAL, RESPECTIVELY. Although layout is also very good, there is some repetition of ideas ---- Too long.

SINCERELY,  
C. NICHOLAS, RN