

CONNECTICUT  
HEALTHCARE  
INNOVATION PLAN



# CT SIM Work Stream Summary Report

Healthcare Innovation  
Steering Committee

May 14, 2015

# Contents

Item	Page Number
• State Innovation Model (SIM) Framework	3
• SIM Components & Timeline: Roll-up view	4
• Advanced Medical Homes (AMH)/Clinical & Community Integration Program (CCIP)	5
• Workforce Development	6
• Population Health	7
• Medicaid Quality Improvement and Shared Savings Program (MQISSP)/Consumer Safeguards	8
• Quality Measure Alignment	9
• Value Based Insurance Design (VBID)	10
• Consumer Engagement	11
• Health Information Technology (HIT)	12
• Program Evaluation	13
• Near Term Implementation	14
• Key interdependencies: AMH/MQISSP/CCIP – Not populated	15
• Key interdependencies: Quality Measure Alignment/HIT – Not populated	16
• Key interdependencies: Evaluation/All Payer Claims Database (APCD) – Not populated	17
• Proposed process for Equity and Access Council (EAC)- Council on Medical Assistance Program Oversight (MAPOC) Care Management Committee (CMC) interaction related to planning alignment	18
• Proposed process for Quality Council (QC)-MAPOC CMC interaction related to planning alignment	19

# Our Journey from Current to Future: Components

## CT SIM Component Areas of Activity

### Transform Healthcare Delivery System

Transform the healthcare delivery system to make it more coordinated, integrate clinical and community services, and distribute services locally in an accessible way.

### Build Population Health Capabilities

Build population health capabilities that reorient the healthcare toward a focus on the wellness of the whole person and of the community

### Reform Payment & Insurance Design

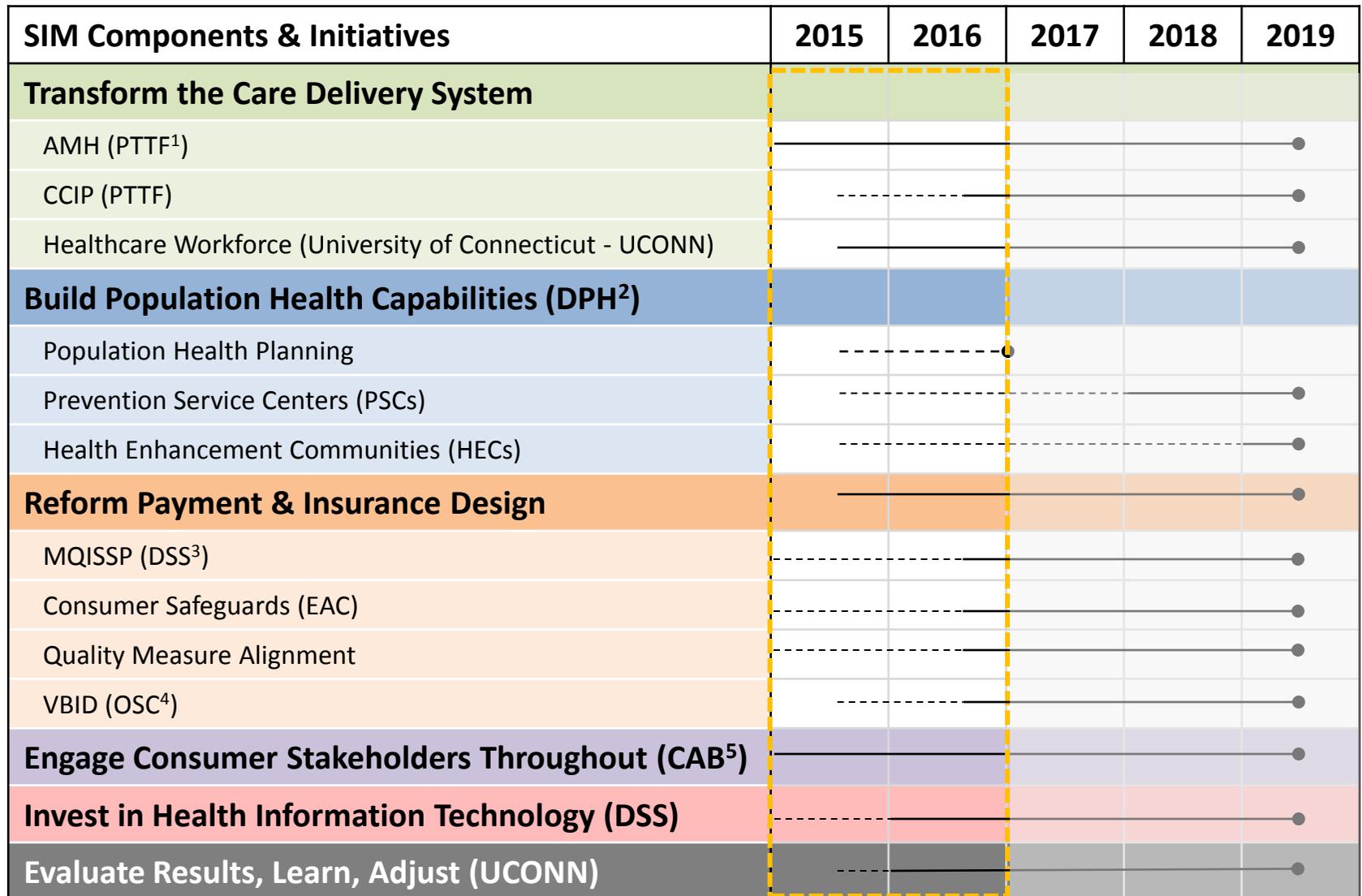
Reform payment & insurance design to incent value over volume, engage consumers, and drive investment in community wellness.

Engage Connecticut's consumers throughout

Invest in enabling health IT infrastructure

Evaluate the results, learn, and adjust

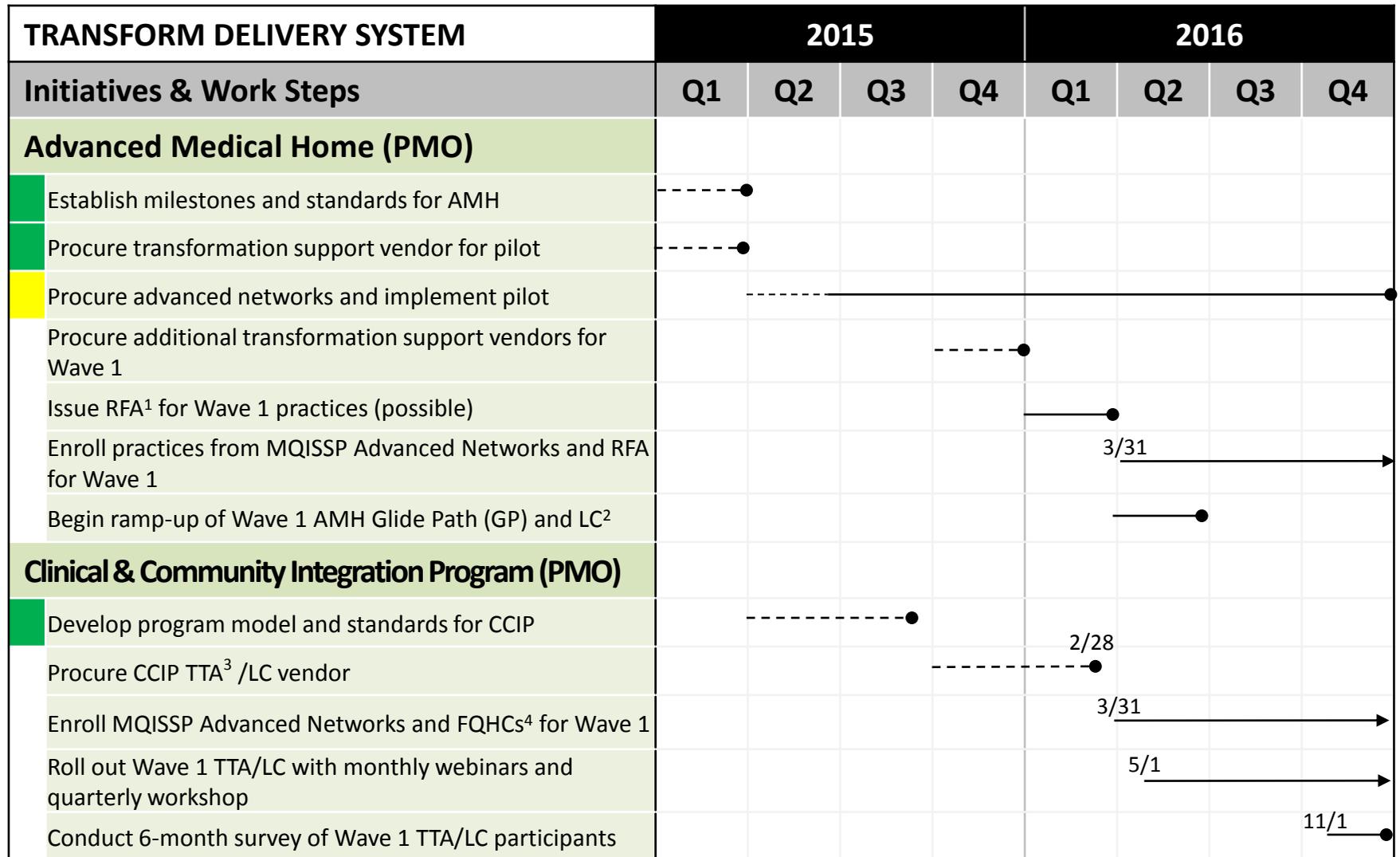
# SIM Components & Timeline: High-Level View



**KEY:** - - - - - Planning  
 ————— Implementation

<sup>1</sup> Practice Transformation Taskforce <sup>2</sup> Department of Public Health <sup>3</sup> Department of Social Services  
<sup>4</sup> Office of the State Comptroller <sup>5</sup> Consumer Advisory Board

# SIM Components & Timeline: AMH & CCIP



<sup>1</sup> Request for Applications <sup>2</sup> Learning Collaborative

<sup>3</sup> Targeted Technical Assistance <sup>4</sup> Federally Qualified Health Center

Source: PM Tool, Project Management Office (PMO)

# SIM Components & Timeline: Workforce Development

TRANSFORM DELIVERY SYSTEM	2015				2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
<b>Workforce Development (UConn Health)</b>								
Engage CHW <sup>1</sup> Consultant to develop plan as well as representation from CT Community Health Worker Assoc.			7/31/15					
Develop inventory of existing and potential CHW workforce agencies.				8/31/15				
Coordinate and attend meetings of CHW training organizations and employers				12/31/15				
Develop inventory of existing and potential CHW employer agencies				9/30/15				
Develop CT CHW Educational Advisory Board to provide guidance			7/31/15					
Engage Evaluation & IT consultants				9/30/15				
Hire Education & Development Specialist as Program Manager			7/31/15					
Develop and implement community resource survey tool				8/31/15				
Develop marketing materials for stakeholders								On-Going
Develop curricular materials to support CHW workforce dvpt								On-Going
Collect and distribute CHW resources based on geographic availability as well as CHW utilization								On-Going
Identify, develop and implement community-based CHW placements and protocols for Apprenticeships through DOL <sup>2</sup>								On-Going

<sup>1</sup> Community Health Worker <sup>2</sup> Department of Labor  
 Source: UCONN-PMO MOA

# SIM Components & Timeline: Population Health

BUILD POPULATION HEALTH CAPABILITIES	2015				2016			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
<b>Population Health Planning (DPH)</b>								
Hire core team staff & contract with consultants		6/30						
Establish Population Health Council		7/30						
Produce SIM customized state health assessment			10/31					
Identify public health priorities				12/28				
Conduct trend analysis, set improvement targets				12/28				
Identify interventions; link w/other initiatives				1/25				
<b>Prevention Service Centers (DPH)</b>								
Identify entities capable of providing services								
Identify funding sources & federal authority								
Identify local needs & capacity to implement PSCs								
<b>Health Enhancement Communities (DPH)</b>								
Establish core HEC planning team and principles								
Develop HEC MOA for DPH, DSS, PMO								
Develop coordinated service model								
Identify candidate HEC communities								

# SIM Components & Timeline: MQISSIP & Consumer Safeguards

REFORM PAYMENT & INSURANCE DESIGN	2015				2016			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
<b>Initiatives &amp; Work Steps</b>								
<b>Medicaid QISSP (DSS)</b>								
Determine model requirements, quality measures, complete draft RFP <sup>1</sup> /RFA				●				
Develop shared savings payment arrangement			●					
Develop care coordination PMPM <sup>2</sup> (FQHCs)			●					
Obtain federal authority to implement MQISSP					●			
Finalize RFP and procure MQISSP wave 1 participants					●			
Negotiate contract with MQISSP wave 1 participants							●	
Implement MQISSP Wave 1 <sup>3</sup>								→
<b>Consumer Safeguards (PMO)</b>								
Evaluate risks of and potential safeguards against under-service and patient selection		●						
Exchange ideas with MAPOC CMC, complete report on safeguards			●					
Establish priorities and work plan for Phase II				●				

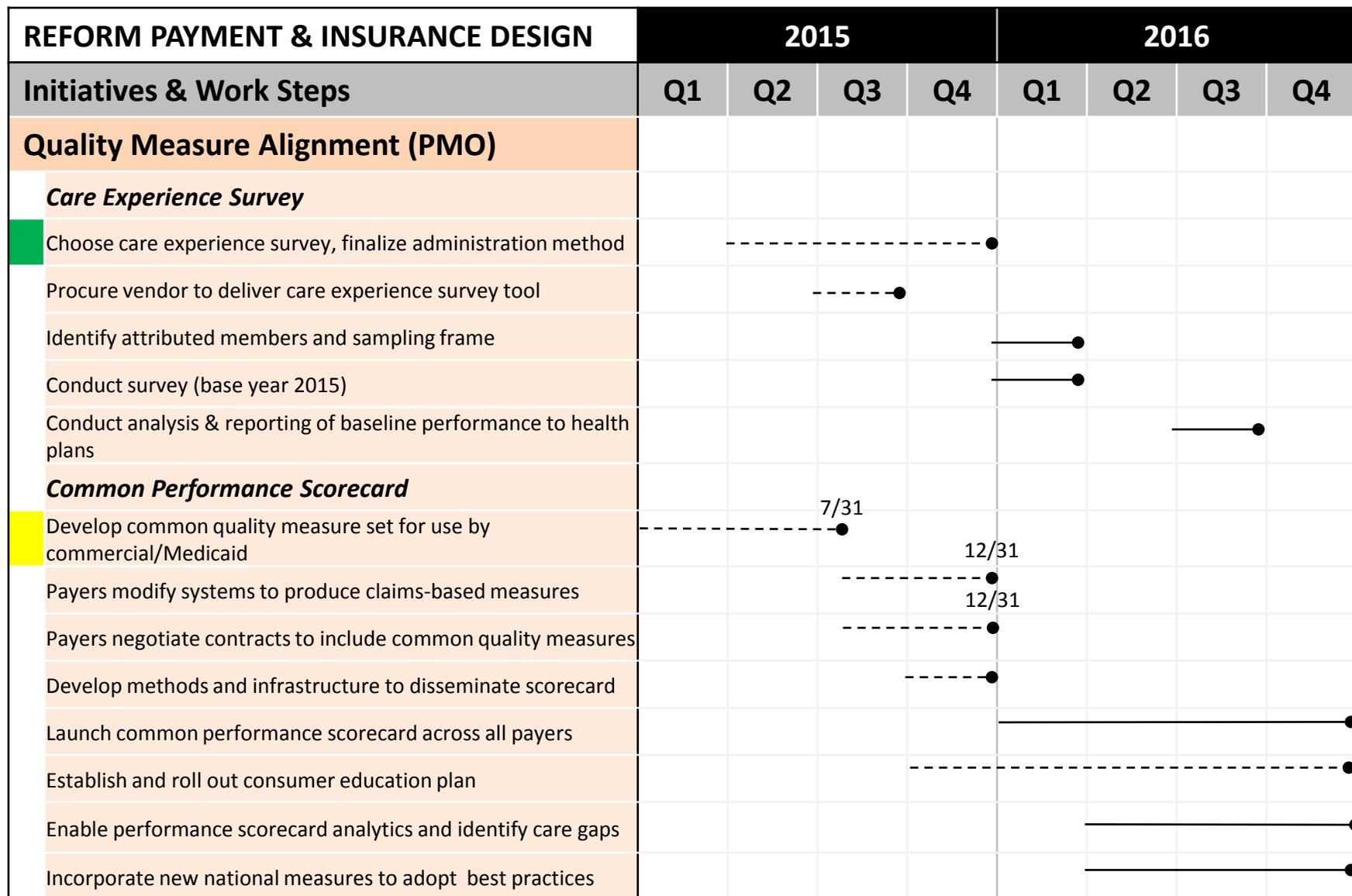
<sup>1</sup> Request for Proposals

<sup>2</sup> Per member per month

<sup>3</sup> This timeline is based on a proposed 6 month extension for implementation of MQISSP Wave 1 that has not yet been approved by Center for Medicare & Medicaid Innovation (CMMI)

Source: DSS-PMO MOA, PMO, Chartis

# SIM Components & Timeline: Quality Measure Alignment



# SIM Components & Timeline: VBID

REFORM PAYMENT & INSURANCE DESIGN	2015				2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
<b>VBID (OSC)</b>								
Procure VBID consultant			9/1					
Contract work begins								
Define proposed consortium composition		6/17						
Develop VBID options								
Recommend VBID design								
Launch VBID Product(s)								→

# SIM Components & Timeline: Consumer Engagement

ENGAGE CONSUMER STAKEHOLDERS (CAB)	2015				2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Coordinate consumer activity across SIM Governance workgroups		●—————→						
Define high level scope of work for consumer engagement coordinator		---●						
Procure consumer engagement coordinator			---●					
Establish consumer portal on SIM website			—●					
Establish communication plan and infrastructure for CAB/PMO consumer engagement			—●					
Define detailed scope of work and implement			---●					
Conduct CAB quarterly public meetings and monthly workgroup meetings			—————→					
Conduct outreach and education			—————→					
Begin/ongoing targeted communications and quarterly virtual LC			—————→					
Conduct issue driven focus groups and listening tours								●

# SIM Components & Timeline: HIT

HEALTH INFORMATION TECHNOLOGY (DSS)	2015				2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Hire HIT staff	-----●							
Determine performance measure and report production components (2016 proof of solution)	-----●							
Determine current status and conduct technical assessment of core technologies and ID gaps – e.g.; APCD, Edge server	-----●							
Recommend 2016 solution to HISC	-----●							
Obtain DURSAs for 2016 solution Identify IT needs	-----●							
Determine long term requirements and core components Identify gaps and agree w/CTO <sup>1</sup> on scope	-----●							
Develop 3-yr HIT Strategic Plan including SIM HIT requirements	-----●							
Renegotiate existing contracts for core components Negotiate contracts for new components	-----●				-----●			
Complete technical design for long term solution and build	-----●				-----●			
Conduct pilot with one or more providers					-----●			
Implement long term solution. Work with providers to ensure data integrity					-----●			
Continue to convene HIT Council, monitor HIT, work with stakeholders to identify new needs					-----●			

<sup>1</sup> Chief Technology Officer  
Source: DSS-PMO MOA, Chartis

# SIM Components & Timeline: Evaluation

EVALUATE, LEARN, ADJUST	2015				2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Establish and commence Rapid Response Team		6/30						
✓ Develop core dashboard measures		4/30						
Develop data acquisition and storage protocols		5/15						
Establish baselines, populate cost, quality and outcomes dashboard			10/1					
Receive data for dashboard from DPH							8/31	
Receive data for dashboard from DSS								
Receive data for dashboard from payers								
Receive data for dashboard from APCD								
Compile or collect care experience survey data to establish statewide baseline, produce year 1 report								
Update dashboard with newly available data								
RFP for data collection vendor for physician survey								10/31
Develop scope for physician survey								10/31

Source: PM Tool

# Near Term Implementation

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# SIM Key Interdependencies: AMH, MQISSP, CCIP

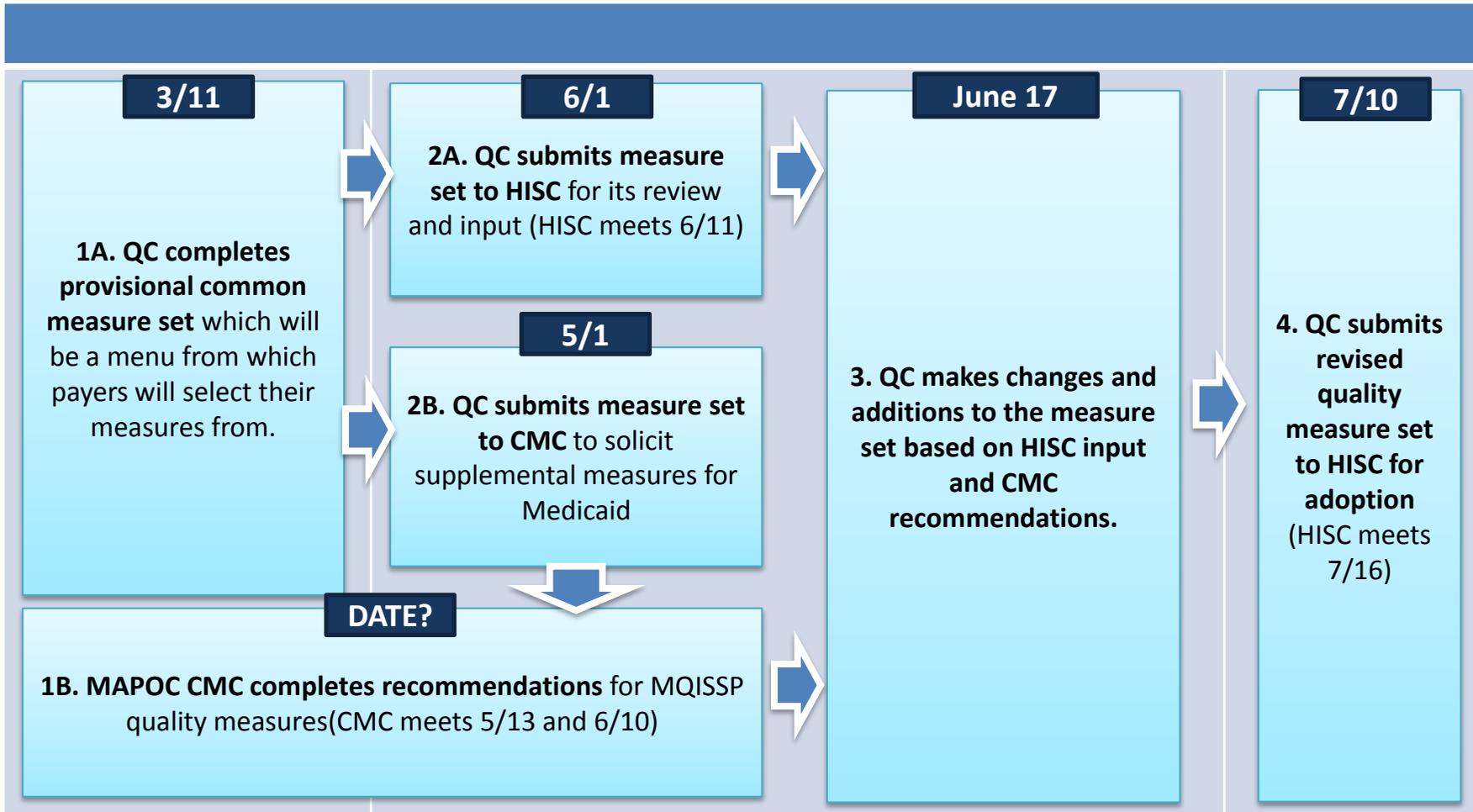
INTERDEPENDENCIES: AMH, MQISSP, CCIP	2015				2016			
Initiatives & Work Steps	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
<b>Advanced Medical Home</b>								
<b>Medicaid QISSP</b>								
	<i>To Be Completed</i>							
	<i>To Be Completed</i>							
	<i>To Be Completed</i>							
	<i>To Be Completed</i>							
<b>Clinical &amp; Community Integration Program</b>								





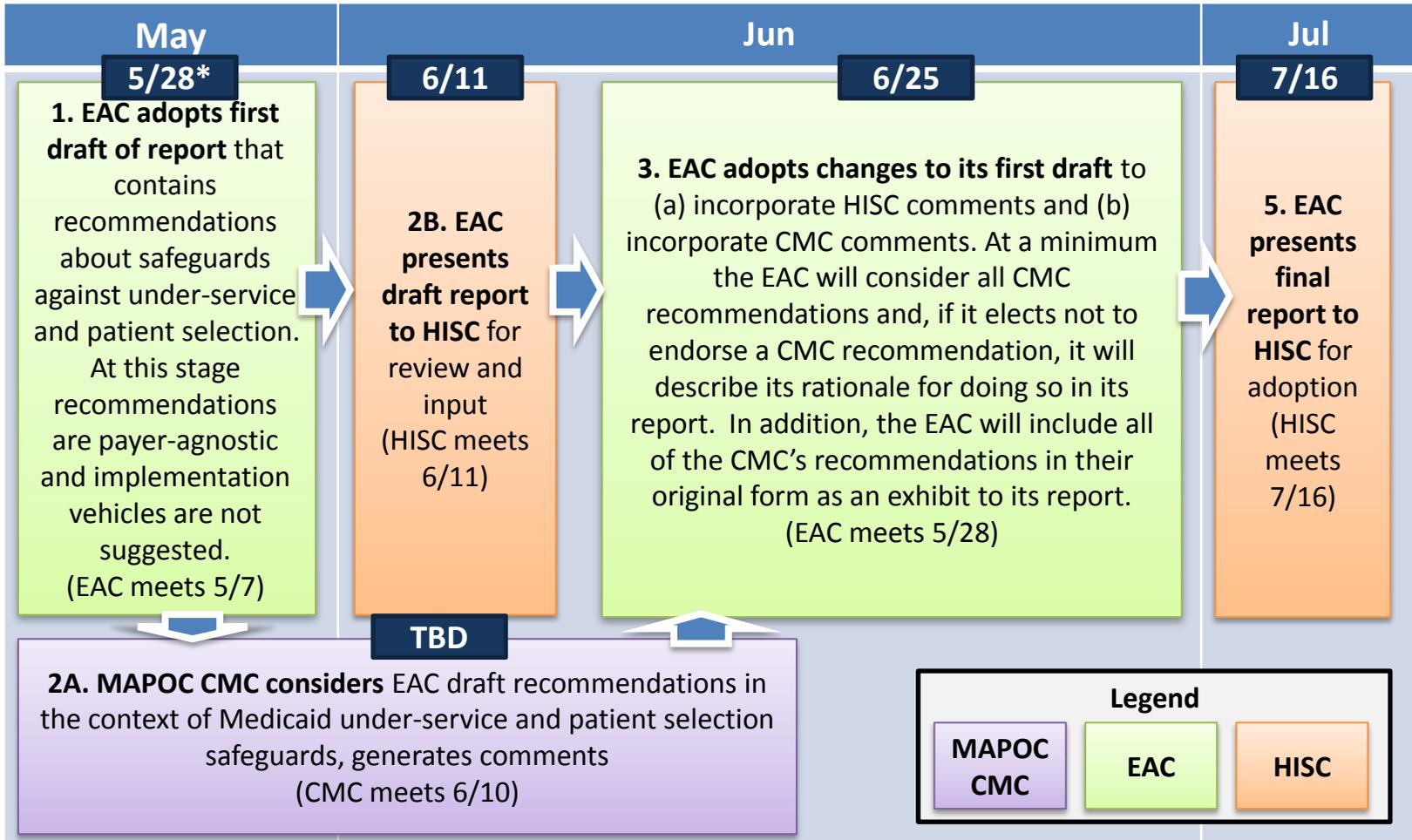
# Quality Council (QC) Completion of Quality Measure Set– Interaction with HISC & MAPOC

Proposed Steps and Timeline for Quality Council and MAPOC CMC to Conduct SIM-MQISSP Planning Alignment  
(in Accordance with DSS-SIM Joint Protocol Adopted 2/24/15) – **DRAFT FOR DISCUSSION**



# EAC Completion of Phase I Report – Interaction with HISC & MAPOC

Proposed Steps and Timeline for EAC and MAPOC CMC to Conduct SIM-MQISSP Planning Alignment  
(in Accordance with DSS-SIM Joint Protocol Adopted 2/24/15) – **5/7/15 DRAFT FOR DISCUSSION**



\* The EAC may finalize its draft report and be prepared to circulate it to MAPOC CMC and HISC prior to meeting 5/28, which is intended to be a “no later than” date for finalizing the report.

# Key Risks and Dependencies

SIM Initiative	Key Risks and Dependencies
AMH	<ul style="list-style-type: none"> <li>Transformation Services Agreement with excessive requirements</li> <li>Recruitment challenges</li> </ul>
CCIP	<ul style="list-style-type: none"> <li>Managing pace and complexity</li> <li>Effective on-boarding</li> </ul>
CHW Initiative	<ul style="list-style-type: none"> <li>Delay in approval of release of funds</li> <li>Need for approval of re-scope to eliminate training</li> </ul>
Population Health Plan	<ul style="list-style-type: none"> <li>Delay in approval of release of funds and budget amendment</li> </ul>
MQISSP	<ul style="list-style-type: none"> <li>?</li> </ul>
Quality Council	<ul style="list-style-type: none"> <li>Timely receipt of Anthem and DSS base rate information and NCQA data is critical for Level III review in late May</li> </ul>
Evaluation	<ul style="list-style-type: none"> <li>Delay in approval of release of funds</li> <li>Final changes to patient experience survey pending decisions by CMS</li> </ul>