

## Connecticut CHW Definition

As Approved by the CHW Design Group, September 29, 2016

“A Community Health Worker (CHW) is a front line public health worker who is a trusted member of, and/or has a unique understanding of the experience, language, culture, and socioeconomic needs of the community served. A CHW serves as a liaison/intermediary between individuals, communities and health and social services to facilitate access to care, improve the quality and cultural responsiveness of service delivery, and address social determinants of health.

CHWs build individual and community capacity by increasing health knowledge and self-sufficiency through a range of culturally appropriate services such as: outreach and engagement; education, **coaching**, and informal counseling; **social support**; advocacy; care coordination; basic screenings and assessments; and research and evaluation.”