

**STATE OF CONNECTICUT
State Innovation Model
Consumer Advisory Board**

**Meeting Summary
Tuesday, January 12, 2016**

Location: Legislative Office Building, Room 1C, Hartford

Members Present: Patricia Checko (Co-Chair); Arlene Murphy (Co-Chair); Jeffrey Beadle; Alice Ferguson; Michaela Fissel; Kevin Galvin; Rev. Bonita Grubbs; Bryte Johnson; Robert Krzys; Theanvy Kuoch; Sharon Langer; Fernando Morales; Jacqueline Ortiz Miller

Members Absent: Stephen Karp; Nanfi Lubogo; Ann Smith; Alicia Woodsby

Other Participants: Supriyo Chatterjee; Kinson Perry; Jenna Lupi; Christine Nguyen-Matos; Mark Schaefer

Call to order and introductions

The meeting was called to order at 1:06 p.m. Dr. Checko and Arlene Murphy served as meeting co-chairs.

Jacqueline Ortiz Miller was welcomed to the Consumer Advisory Board as a new member. Ms. Ortiz Miller gave a brief overview of her background and the work she has been doing. She expressed thanks and said she is excited for the opportunity. Members introduced themselves.

1. Public Comment

There was no public comment.

2. Acceptance of Minutes of November 10th and December 8th meeting

Motion: *to accept the minutes of the November 10th Consumer Advisory Board Meeting – Sharon Langer; seconded by Kevin Galvin.*

Discussion: There was no discussion.

Vote: *All in favor.*

Motion: *to accept the minutes of the December 8th Consumer Advisory Board Meeting – Jeffrey Beadle; seconded by Rev. Bonita Grubbs.*

Discussion: There was no discussion.

Vote: *All in favor.*

Dr. Checko said the CAB meeting schedule for 2016 was included in the meeting packet. She noted the various options for CAB meetings because the Legislative Office Rooms will be unavailable during the legislative session. Dr. Checko asked whether members had an issue with having the CAB meetings at the CT Behavioral Health Partnership (CTBHP) in Rocky Hill. It was noted that the Rocky Hill location is unavailable on February 9th. CAB members discussed changing the CAB meeting date from February 9th to February 10th and to utilize the Rocky Hill location for the months of February, March, and April.

Motion: to have the February, March, and April Consumer Advisory Board meetings in the Rocky Hill location and to change the next meeting date to February 10th – Kevin Galvin; seconded by Fernando Morales.

Discussion: There was no discussion.

Vote: All in favor.

3. Executive Session for the purpose of discussing candidates for consumer appointments to Value Based Insurance Design Consortium (VBID)

Dr. Checko said the Healthcare Innovation Steering Committee (HISC) had a special meeting on Thursday, January 7th and voted to add a 5th health plan to the Value Based Insurance Design Consortium (VBID). In order to balance the consortium out across providers and consumers, HISC added a 5th consumer advocate representative. CAB will be placing five candidates out of the six based on this decision.

Dr. Checko verified that there were no requests for candidate applications to be discussed in public session. The purpose for going into executive session was explained. Robert Krzys recused himself from items three and four of the agenda.

Motion to enter into executive session for the purpose of discussing personnel matters – Kevin Galvin; seconded by Sharon Langer.

Discussion: There was no discussion.

Vote: All in favor.

The board entered into executive session at 1:25 p.m.

The board reconvened into regular session at 1:48 p.m.

4. Action on items discussed in Executive Session

Motion: to recommend to the Steering Committee that the five consumer representatives selected by the scoring process be appointed to VBID and the sixth consumer representative be an alternate – Michaela Fissel; seconded by Alice Ferguson.

Discussion: There was no discussion.

Vote: All in favor.

Abstain: Robert Krzys

The five candidates selected by the scoring process were Lesley Bennett, Tekisha Everette, Robert Krzys, Nancy Metcalf, and Michelle Vislosky. The name selected for an alternate is Holly Schaefer.

5. Approval of Memorandum to HISC and SIM Workgroups highlighting priority issues from the Rural Healthcare Forum and Southeast Asian American Listening Session

Arlene Murphy provided an overview of the [draft Memorandum to the Healthcare Innovative Steering Committee \(HISC\) on Listening Session Issues](#). She said the purpose of the memo is to share with HISC and workgroup members the initial insights that were gained through the Rural Healthcare Forum and Southeast Asian Community Listening Session. She said that members can email suggested changes and feedback by the end of the day. Jeffrey Beadle said there is another outcome from the Rural Healthcare Forum. Representatives of the CAB and the Generations Family Health Center were invited to do one to two television cable broadcast per month as a follow up to some of the issues that arose from the forum. Mr. Beadle said it could help to continue the dialogue with the public in venues where it is readily accessible to them. Ms. Murphy said she could add this information to the list on the memorandum. Members discussed the two events and the memorandum to HISC.

Mr. Gavin suggested adding a comment to HISC to add more resources for consumer engagement outreach events in the future. He said if there were more resources available the events could have been even better. Dr. Checko said the plan is to have four of these per year along with focus groups. She said the PMO is working on the RFP to have someone on board as the CAB's coordinator by mid March. She said having the coordinator will make a huge difference. Dr. Checko said we are group of volunteers and there is very little support for the committee beyond the PMO. She mentioned everything they have done has been the committee itself and its partners.

Rev. Grubbs suggested adding a statement as the document is transmitted, that the work would not have happened without the dedicated volunteers and the CAB will need the additional resources in order to do more according to the operations plan.

Motion: to approve the Memorandum to HISC, with a note that additional resources will be needed, some revision of language, and additional comments about the outcome from the Rural Healthcare Forum – Rev. Bonita Grubbs; seconded by Alice Ferguson.

Discussion: There was no discussion.

Vote: All in favor.

6. Update on planning for Behavioral Health Forum

Michaela Fissel provided an update on the Behavioral Health Listening Forum. Ms. Fissel said they are planning to have the forum in Bridgeport, DMHAS Region 1 from 5-8 p.m. on March 30, 2016. She mentioned they will be working with Southwest Regional Mental Health Board to identify a possible location. She said major and outreach potential planning partners have been identified. Ms. Fissel said the group created a Google Doc to solicit feedback on other partners who are missing from their list. She mentioned they utilized Doodle Poll to assist with scheduling the Behavioral Health Listening Forum Planning Group meetings.

Ms. Fissel said she met with Dr. Schaefer to work on a consumer friendly PowerPoint presentation that will be tailored to the behavioral health audience. The next goal will be to work with the budget template to propose a budget for the forum and to have something in writing from a potential fiduciary. Dr. Checko said they will be working with Dr. Schaefer to determine the relevant questions they should be asking this group for feedback.

7. Update on SIM Process and Workgroups

Jenna Lupi presented on the no cost extension, budget amendment, and work stream updates ([see presentation here](#)). Ms. Fissel asked how UConn evaluation fits within the broader SIM governance. Ms. Lupi said it is an individual workstream and SIM meets with them regularly as with other workstreams. Dr. Schaefer said the evaluation contractor is charged with collecting and feeding back to the entire SIM governance information about the pace and performance of our reforms. He said they are gradually compiling data sources and analytic tools. Ms. Langer said UConn and Yale are enormous entities. She asked which department within each university is providing the evaluation. Dr. Schaefer noted there are two evaluation teams. Dr. Schaefer said Dr. Rob Aseltine, from the Center for Public Health and Health Policy, is the lead and Dr. Paul Cleary, the chair of the Department of Epidemiology and Public Health at Yale is one of the lead developers in the consumer experience tool that is used nationally.

CAB Operation Plan Update

Dr. Checko provided an update on the CAB operation plan ([see presentation here](#)). She said the operational plan works by coming up with accountability indicators that each workstream will need to have for reporting to the grant on our progress. Dr. Checko mentioned that they will be working with the PMO to draft the language and will be asking for feedback from CAB. Ms. Lupi

said they are looking for the operation plan for performance year one even though everything is mapped out over a four year plan. Ms. Murphy said the opportunity will be available if anyone would like to review and have further comment. Dr. Checko said the PMO is looking to have the operational plan ready for the HISC presentation on February 11th and to submit it on March 1st. The CAB's Planning Subcommittee will have an organizational meeting on January 13, 2016 and an email invitation will be sent to CAB members.

Rev. Grubbs said that at the Healthcare Cabinet meeting there was mention of a cost containment study, modeling exactly what other states have done regarding cost containment. She said part of the conversation included making sure that they have consumer input. She said legislators would need to approve coming up with a way to contain cost in healthcare. Rev. Grubbs said additional information will be forthcoming but she wanted to make sure consumers are represented.

Workforce Update

Robert Krzys provided an update on the Workforce. He said the UConn Community Health Worker initiative is ongoing and there have been conversations to make sure that the work of the CAB Workforce Design Group and UConn is not being duplicated. He said while the goal is to look at the entire workforce, it became evident that it would be helpful if most of the community health worker study and analysis came through UConn and under their contractor's scope of work. Mr. Krzys noted that the CHW Advisory Council has established a draft charter and the criteria for composition that will be presented to HISC on January 14th for approval.

Mr. Krzys said there was also a suggestion for the CAB to establish a charter, composition, and qualifications for the CAB Workforce Design Group. He said the solicitation and selection for CAB's design group does not have to be presented to HISC. Mr. Krzys said he drafted the [CAB Workforce Design Group's charter and composition](#) for review and members could provide feedback. Members discussed the proposed composition for both groups.

Motion: to recommend to the Steering Committee that a DCF and DMHAS representative be included in the proposed composition for the CHW Advisory Committee along with requesting that a CHW representative should have recovery support specialist certification, a clinician with expertise in Behavioral Health, and an appointed consumer representative should have peer support experience –Michaela Fissel; seconded by Alice Ferguson.

Discussion: Mr. Beadle said there is only one physician listed on the composition. Dr. Checko said the provider position is intended for someone that has experience in working with CHWs and a DMHAS representative will cover the behavioral health aspect.

Amendment: that the motion be amended to remove the clinician with experience in Behavioral Health – Michaela Fissel; seconded by Alice Ferguson.

Vote: All in favor.

8. Upcoming CAB Planning Subcommittee and Next Steps

The next Consumer Advisory Board meeting will be at CTBHP in Rocky Hill on February 10th.

Motion: to adjourn the meeting- Michaela Fissel

Discussion: There was no discussion.

Vote: All in favor.

The meeting adjourned at 3:14 p.m.