

**STATE OF CONNECTICUT**  
**State Innovation Model**  
***Consumer Advisory Board***

**Meeting Summary**  
**Wednesday, February 10, 2016**

**Location:** CT Behavioral Health Partnership (CTBHP), Hartford Room, Suite 3D, 500 Enterprise Drive, Rocky Hill

**Members Present:** Patricia Checko (Co-Chair); Arlene Murphy (Co-Chair) via conference line; Jeffrey Beadle; Alice Ferguson via conference line; Michaela Fissel; Kevin Galvin via conference line; Rev. Bonita Grubbs; Stephen Karp via conference line; Robert Krzys; Theanvy Kuoch; Jacqueline Ortiz Miller; Fernando Morales; Ann Smith

**Members Absent:** Bryte Johnson; Sharon Langer; Nanfi Lubogo; Alicia Woodsby

**Other Participants:** Ashika Brinkley via conference line; Faina Dookh via conference line; Mario Garcia; Shiu-Yu Kettering; Sheila Mayo-Brown via conference line; Christine Nguyen-Matos via conference line; Mark Schaefer via conference line

***Call to order and introductions***

The meeting was called to order at 1:08 p.m. Dr. Checko served as meeting chair.

**Public Comment**

There was no public comment.

**Acceptance of Minutes of January 12<sup>th</sup> meeting**

***Motion: to accept the minutes of the January 12<sup>th</sup> Consumer Advisory Board Meeting – Jeffrey Beadle; seconded by Fernando Morales.***

**Discussion:** There was no discussion.

***Vote: All in favor.***

Members discussed postponing the executive session agenda items to later in the meeting.

***Motion: to move agenda items #3 and #4 towards the end of the meeting agenda – Michaela Fissel; seconded by Fernando Morales.***

**Discussion:** There was no discussion.

***Vote: All in favor.***

**Update on planning for Behavioral Health Forum**

Michaela Fissel provided an update on the Behavioral Health Listening Forum. She said they have a date scheduled for March 30<sup>th</sup> from 5-8 p.m. There is a meeting scheduled on February 11<sup>th</sup> to finalize the draft budget for the listening forum. There will be a save the date coming out on Friday, February 12<sup>th</sup>. Ms. Fissel said they are trying to secure a space for 150 people with a breakout room for childcare. She noted there are strong partners in the Bridgeport area that are supporting the forum. Ms. Fissel said the plan is to listen and validate experiences that people have had within the community. She said people will be invited to become part of the process by following the work of SIM and provide feedback to the CAB and SIM governance structure. Dr. Checko said the biggest issue is finding an appropriate place right now. She said there are sponsors to take care of food and

childcare because it is not covered under the grant. Dr. Checko said they are looking to rent headsets and have them available for people that may need language translation services. She said they are very excited and expressed thanks for everyone involved in supporting the event.

### **Request from HIT Coordination team for consumer stakeholder input for the HIT section of the SIM Operational Plan**

Dr. Checko provided an overview of the request from the HIT coordination team for consumer stakeholder input. She said the HIT team will be putting on a number of consumer forums and listening sessions for providers, payers, organizations working with CHA, and consumers. She said they will be focusing on people that know nothing about SIM. Dr. Checko mentioned they are planning for some dates in March.

Ms. Murphy said that Health Tech Solutions is planning to conduct the listening sessions on behalf of the HIT Team. She said they set up three community forums on the topic of getting feedback on the SIM vision for health technology. Ms. Murphy noted that questions have been raised about HIT consumer representatives and CAB's involvement in the development of the HIT consumer outreach events. She said a lot of work has been involved to maximize the relevance and accuracy of SIM sponsored consumer engagement events to consumers by having consumer representatives involved in the process.

Ms. Murphy asked whether there is consumer representative involvement in the development of the events. Dr. Checko said she spoke with Brenda Shipley and CMMI would like for the HIT team to have the sessions with stakeholders. She said there are time restraints and the HIT team is trying to have a quick turnaround by setting up some meetings. Dr. Checko said it would have been nice to hear about what they were trying to accomplish and have an opportunity for input, prior to setting up the sessions. Dr. Schaefer said the HIT team is ahead of where the PMO understood they were at. The HIT team was developing materials and scheduling consumer forums. Dr. Schaefer mentioned that he can start the conversation about how the CAB can be involved such as meeting with CAB in advance to pre-review the materials and discuss the meeting process. At minimum, it would be CAB's advisory oversight with regard to the process.

Ms. Murphy said that they do not want to hold up the process if deadlines are involved but it would be helpful if Health Tech Solutions could send consumer representatives on CAB and HIT Council the presentation and the questions that are going to be asked. She said these two things would cover a lot if the timeline is the issue. Ms. Smith said she would be interested in the venues they are planning to have for the events. Dr. Checko noted the venues for the consumers have been selected. They will be utilizing the following public libraries: on March 14<sup>th</sup> at 6 p.m. Hartford Public Library in Hartford; March 15<sup>th</sup> at 6 p.m. Wilson Public Library in New Haven; March 16<sup>th</sup> at 6 p.m. Russell Public Library in Middletown. Dr. Checko said her understanding is that there would be a presentation by Dr. Tikoo and an explanation of the proposed technologies and what is on the horizon for Health Information Technology including the Health Information Exchange. She said they will also ask for feedback. The rooms are available for about 30 people and they are looking for people that know nothing about SIM. The HIT Team has stated that they are under time constraints to meet their proposed timetable. However, Dr. Schaefer noted that the timeline could be extended to ensure necessary planning with SIM consumer representatives.

Members discussed making sure the information used for the sessions are easy enough to understand. Ms. Smith asked about the process that will be used to recruit participants for the forums. Dr. Checko said there will be a flyer. Ms. Smith said there is a lot about SIM that is challenging for many of the consumers and how it is presented is very important. She mentioned that the quality of information is based on how it is being presented. Ms. Ortiz Miller said it was

important to think about the community first with respect to the forums. It was noted that health literacy is important to meet the community where they are.

Dr. Schaefer asked whether the CAB would be represented by a CAB subcommittee to work more closely with the HIT team. Dr. Checko and Ms. Smith volunteered to attend any of the upcoming meetings.

**Executive Session for the purpose of discussing candidates for consumer appointments to Community Health Worker Advisory Council (CHWAC).**

Dr. Checko verified that there were no requests for candidate applications to be discussed in public session. Members discussed the need to enter into executive session. Jacqueline Ortiz Miller recused herself from executive session items three and four on the agenda.

***Motion: to enter into executive session for the purpose of discussing personnel matters – Fernando Morales; seconded by Jeffrey Beadle.***

**Discussion:** There was no discussion.

**Vote: All in favor.**

The board entered into executive session at 2:01 p.m.

The board reconvened into regular session at 2:51 p.m.

***Motion: to reconvene into regular session – Jeffrey Beadle; seconded by Fernando Morales.***

**Discussion:** There was no discussion.

**Vote: All in favor.**

**Action on items discussed in Executive Session**

***Motion: to recommend to the Steering Committee that the four consumer representatives selected by the scoring process be appointed to CHW Advisory Committee –Alice Ferguson; seconded by Rev. Bonita Grubbs.***

**Discussion:** There was no discussion.

**Vote: All in favor.**

***Abstain: Michaela Fissel***

The following individuals will be recommended to the CHW Advisory Council as Consumer Representatives:

Ashika Brinkley

Grace Damio

Tiffany Donelson

Jacqueline Ortiz Miller

**Request from Health Care Cabinet to participate in consumer stakeholder feedback on cost containment models**

The Healthcare Cabinet is conducting a study of cost containment and has hired Bailit Health to work with them to in developing recommendations on strategies that Connecticut could take to help reduce the growth of health care costs. The Cabinet has asked that they include various stakeholders, including the Consumer Advisory Board. They would like to share with the CAB what the Cabinet is doing and to gather feed from the CAB now and again in the fall. We have invited them to come to our next meeting, March 8, 2016.

## **Population Health Council Composition and Charter**

Dr. Mario Garcia presented on the Population Health Council composition and charter ([see presentation here](#)). Members discussed the composition for the Population Health Council. Dr. Checko asked whether the Healthcare Innovation Steering Committee would be voting on this tomorrow. Dr. Garcia said they will be voting but it does not mean that it will be final. Dr. Checko noted there was a consensus of the CAB to make a recommendation to look at the integration of a person's physical health, social determinants, and behavioral health. Members felt strongly that there should be representation from the behavioral health sector on the Advisory Board. Mr. Beadle said he would be happy to represent the CAB's thoughts and comments to the Steering Committee. Members expressed thanks to Dr. Garcia for the presentation and taking the time to include the CAB in discussion of this critical initiative.

## **Update on SIM Process and Work Groups**

**Workforce Report**– Mr. Krzys provided an update on the Workforce Design Group. He mentioned that at the last CAB meeting he presented the Workforce Design Group's charter and composition and didn't receive any feedback. Mr. Krzys said they are planning to proceed with the design group as set forth. He said if anyone would like to join the design group to let him or Stephen Karp know.

**VBID Report** – Mr. Krzys provided an update on VBID Consortium. He said the Freedman Group gave an overview of VBID at the first VBID meeting. He said they had a discussion about what this initiative is about and why they were doing it. Mr. Krzys said all of the consumer reps participated very heavily in the discussion. The goal of the initiative is to produce a series of templates and a tool kit for implementation of the various VBID plans. The next meeting will be on March 22<sup>nd</sup> and there will be a discussion on what type of VBID programs are needed and what type of programs could work in Connecticut. Ms. Murphy asked whether the consumer representatives on VBID are connected to each other and whether additional support is needed from his conversation with them. Mr. Krzys said they are committed to working together. He noted they held a caucus and there is a nominee to the VBID executive committee. He said there will be a spokesperson for each stakeholder group. Mr. Krzys said they are going to coordinate the consumer response for feedback to the consultant by February 19<sup>th</sup>.

## **Other Business and Next Steps**

Dr. Checko said they will plan on having the Planning Committee review the proposed CAB member survey. It will be presented at the March meeting.

**Motion: to adjourn the meeting- Robert Krzys**

**Discussion:** There was no discussion.

**Vote: All in favor.**

The meeting adjourned at 3:44 p.m.