

Summary of Consumer Engagement Activities to Date

- 1) Draft stakeholder list and survey
- 2) Literature review focused on learning the preferred means for consumer engagement and optimal ways technology and social media can be used for consumer engagement
- 3) Meeting with SIM and Yale Psychiatry to discuss Syrian refugee health forum
- 4) Developing and updating the SIM CAB community project application (based on SIM CAB input); developing one-pager explaining SIM CAB to community members
- 5) Developing and updating the facilitator guide for the upcoming YA Community Conversation at MCC to include relevant questions to be raised with students at the event
- 6) Meeting with SIM and CAB consumer engagement lead to discuss and plan upcoming YA Community Conversation
- 7) Following up with leads from listening session attendees - talking to people working with refugees about refugee-specific healthcare needs, talking to people in rural regions about their needs and how to follow up, talking with people interested in behavioral health issues to discuss potential listening session in January or sometime next year. Responding to any and all inquiries about SIM CAB as needed.
- 8) Presented themes from feedback from attendees of CAB forums to CAB
- 9) Developed list of potential consumer engagement listening/forum/focus groups
- 10) Meeting with Catholic Charities to build a relationship with a local refugee agency
- 11) Outreach to Health Disparities Institute for Stakeholder list and potential listening forums
- 12) Outreach to CCSE for potential listening forum
- 13) Outreach to Neighborhood Revitalization Zone Committees for Stakeholder list and potential listening forums
- 14) Outreach to Hispanic Health Council for stakeholder list and potential listening forum
- 15) Meeting/talking with Rev. Robyn Anderson and Michele Stewart Copes to plan for December Listening Session with Black Churches in Middletown
- 16) Developing and updating pre and post surveys for Listening Sessions; reviewing survey data so far; identifying gaps in knowledge
- 17) Gathering materials/videos/notes/etc. from past listening session to synthesize into an issue brief or report