

STATE OF CONNECTICUT
State Innovation Model
Health Information Technology (HIT) Council
Questions for Zato

The HIT Design Group has identified the following questions to better understand the Zato solution capabilities and determine its suitability for the SIM HIT Solution. Please address these questions as part of the Zato presentation to the HIT Council on April 17th.

Thank you,
The HIT Council Design Group

1. In the [video](#) explanation of the system, the speaker stated that the solution "overlays systems." Please explain what that means in general, and give at least one specific example relevant to our initiative.
2. In the same video, the speaker states that the solution, "does not move the data from the EHR." Please explain in greater detail what that means and how it applies to our solution requirements.
3. There are access restrictions to some data (e.g. Medicaid). Can the Zato edge server technology access all data sources?
4. The SIM HIT design needs to take into account that individual providers have varying levels of technology. How can we prepare for the spectrum of technologies, including none?
5. How does the SIM HIT design address the gap/overlap factor? (for providers that don't have EHRs and patients who see multiple providers)
6. If Zato has software that can calculate standards, the Council should consider its use.
7. Please provide additional information on Zato's capabilities for collecting and aggregating data.
8. How does an individual provider or ACO benefit from having the edge server and software?
9. If the Zato solution is selected, will it act as an aggregating tool exclusively or will there be additional capabilities built into the software? For example, the Zato demonstration video alludes to a built in capability to calculate and report CMMI standards.
10. Will we need to create a database and warehouse as the complexity of the data collection and reporting/analytics increase in years 2-5?
11. Could Zato measure improvement and public health 20/20 indicators?
12. Could Zato be used to calculate meaningful usage?
13. If Zato has programs to produce FQHC standards, can they demonstrate how those programs are used?
14. Where has Zato been installed?