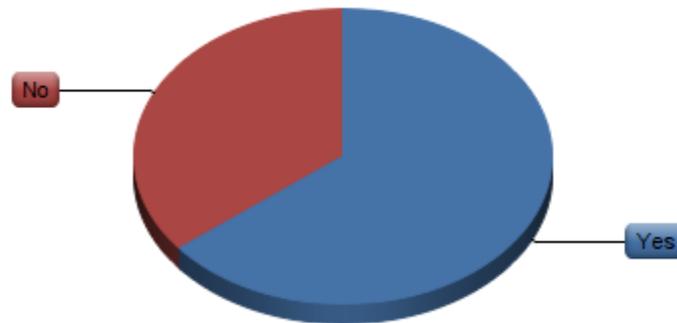
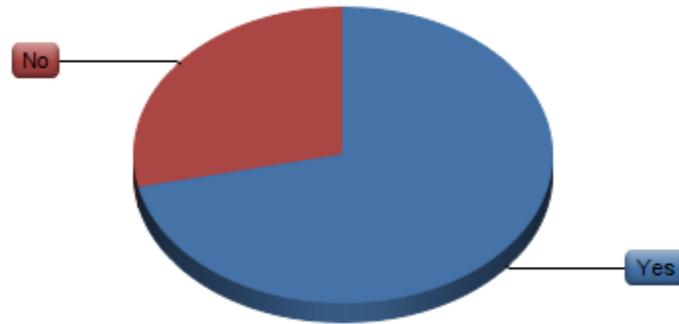


1. Standard 1: Element A2:Should providing routine and urgent-care appointments outside regular business hours be made a critical factor?



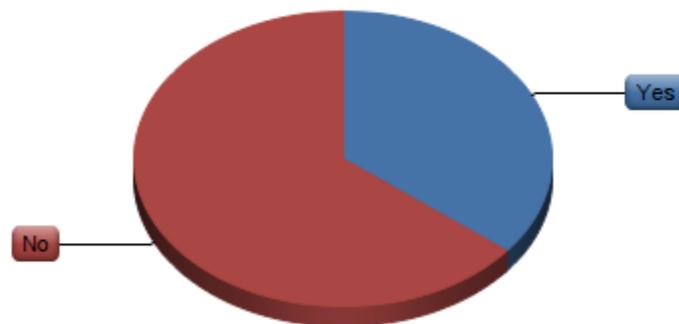
#	Answer	Response	%
1	Yes	9	64%
2	No	5	36%
	Total	14	100%

2. Standard 1: Element A2:Should there be a mandate that weekend hours are made available (4 hours on a Saturday or Sunday)?



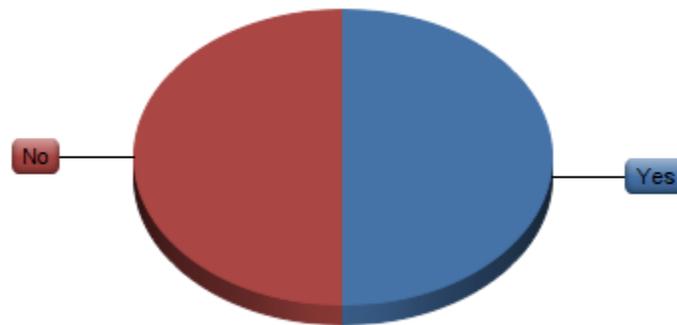
#	Answer	Response	%
1	Yes	10	71%
2	No	4	29%
	Total	14	100%

3. Standard 1: Element A5:Should monitoring no-show rates be a critical factor?



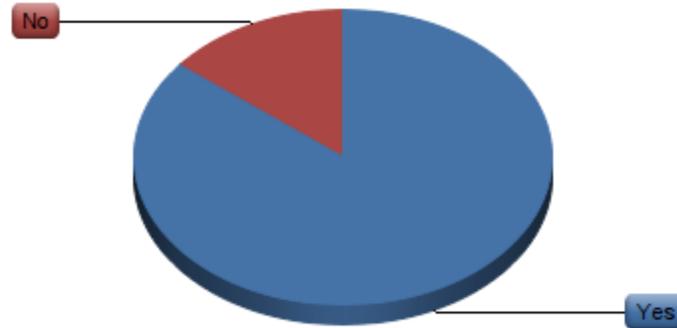
#	Answer		Response	%
1	Yes	<div style="width: 36%;"></div>	5	36%
2	No	<div style="width: 64%;"></div>	9	64%
	Total		14	100%

4. Standard 1: Element A6:Should acting on identified opportunities to improve access be made a critical factor?



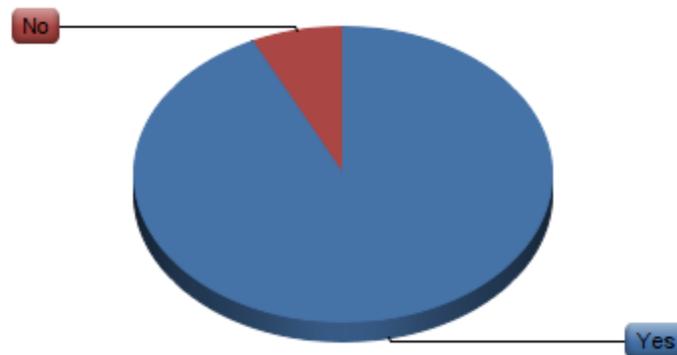
#	Answer		Response	%
1	Yes	<div style="width: 50%;"></div>	7	50%
2	No	<div style="width: 50%;"></div>	7	50%
	Total		14	100%

5. Standard 1: Element B: Should 24/7 access to clinical advice be made must pass?



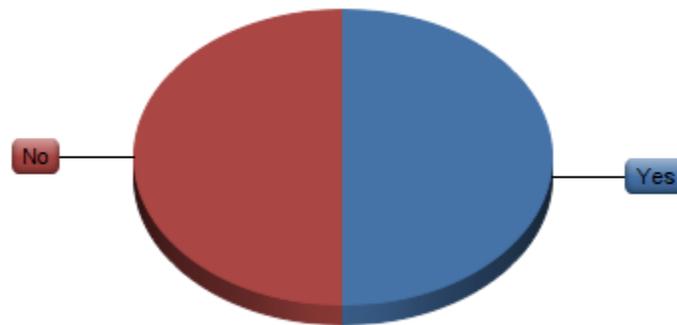
#	Answer	Response	%
1	Yes	12	86%
2	No	2	14%
	Total	14	100%

6. Standard 1: Element B4: Should documenting clinical advice in patient records be made a critical factor?



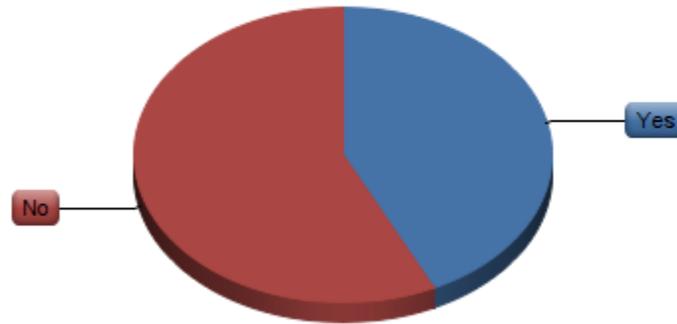
#	Answer	Response	%
1	Yes	13	93%
2	No	1	7%
	Total	14	100%

7. Standard 1: Element C5: Should patients having 2-way communication with the practice be a critical factor?



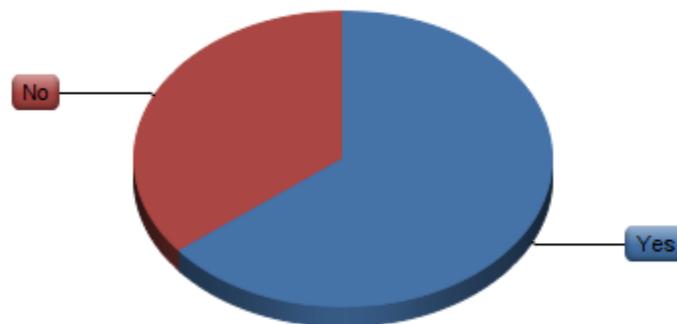
#	Answer	Response	%
1	Yes	7	50%
2	No	7	50%
	Total	14	100%

8. Standard 1: Element C:Should the scoring of Electronic Access be changed to reflect100% 5-6 factors met; 75% 4 factors met; 50% 3 factors met; 25% 2 factors met?



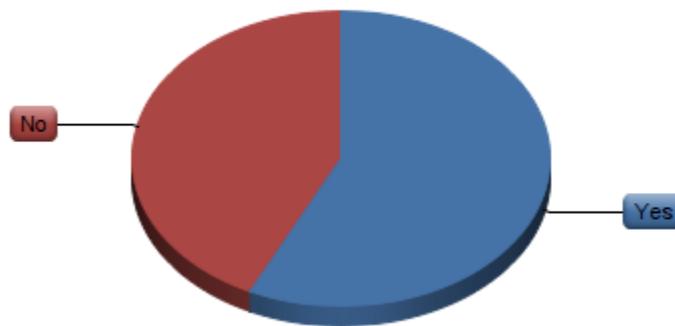
#	Answer	Response	%
1	Yes	6	43%
2	No	8	57%
	Total	14	100%

9. Standard 2: Element A:Should Continuity be changed to must pass?



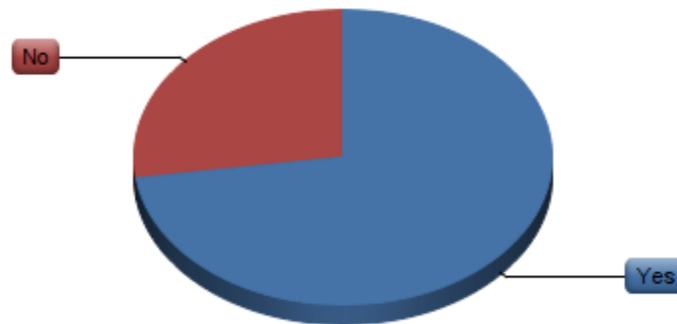
#	Answer	Response	%
1	Yes	9	64%
2	No	5	36%
	Total	14	100%

10. Standard 2: Element A4:Should collaborating with the patient/family to develop/implement a written care plan for transitioning from pediatric care to adult care be a critical factor?



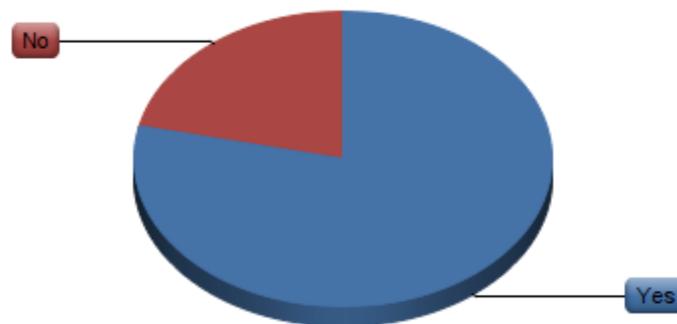
#	Answer	Response	%
1	Yes	8	57%
2	No	6	43%
	Total	14	100%

11. Standard 2: Element B:Should the Medical Home Responsibility be must pass?



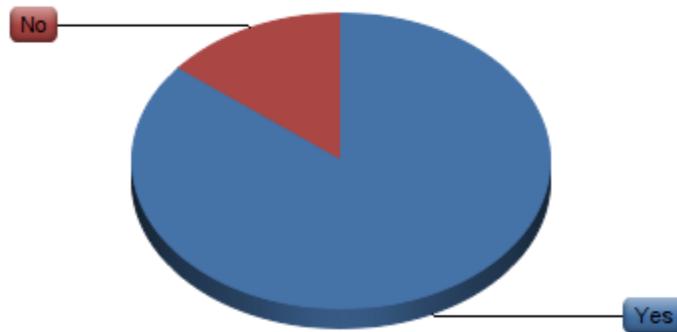
#	Answer	Response	%
1	Yes	8	73%
2	No	3	27%
	Total	11	100%

12. Standard 2: Element B1:Should the practice responsibility for coordinating patient care across multiple settings be a critical factor?



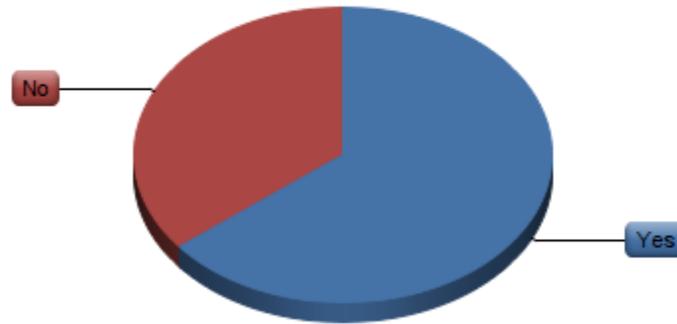
#	Answer		Response	%
1	Yes	<div style="width: 79%;"></div>	11	79%
2	No	<div style="width: 21%;"></div>	3	21%
	Total		14	100%

13. Standard 2: Element B2:Should instructions for obtaining care and clinical advice during office hours and when the office is closed be a critical factor?



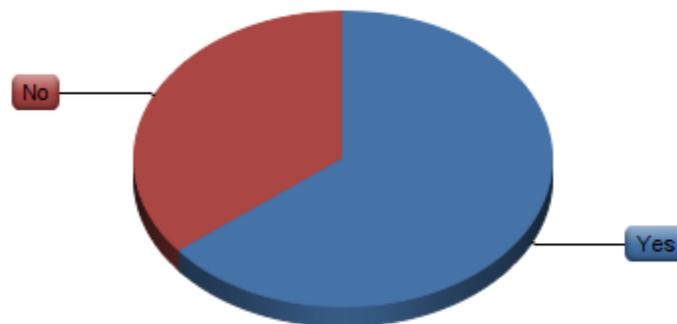
#	Answer		Response	%
1	Yes	<div style="width: 86%;"></div>	12	86%
2	No	<div style="width: 14%;"></div>	2	14%
	Total		14	100%

14. Standard 2: Element B5:Should the scope of services available within the practice (including how behavioral health need are addressed) be a critical factor?



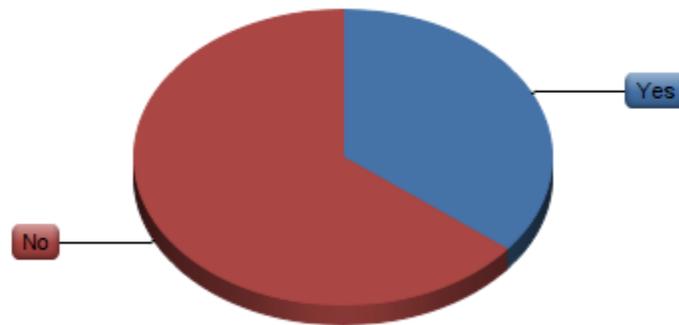
#	Answer	Response	%
1	Yes	9	64%
2	No	5	36%
	Total	14	100%

15. Standard 2: Element C:Should Cultural and Linguistic Appropriateness Standards (CLAS) be must pass?



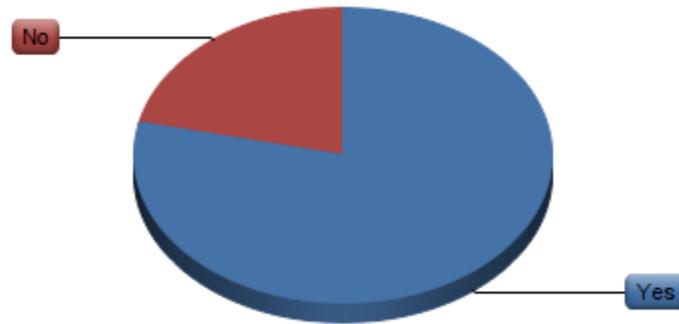
#	Answer	Response	%
1	Yes	9	64%
2	No	5	36%
	Total	14	100%

16. Standard 2: Element C1:Should assessing the diversity of the practice's population be a critical factor?



#	Answer	Response	%
1	Yes	5	36%
2	No	9	64%
	Total	14	100%

17. Standard 2: Element C2:Should Assessing the language needs of the practice's population be a critical factor?



#	Answer	Response	%
1	Yes	11	79%
2	No	3	21%
	Total	14	100%